

## **Hardware**

Learn to use and connect hardware components and devices without hassles.

## **Software Troubleshooting**

Learn to troubleshoot PC and mobile device issues including application security support.

## **Networking**

Learn to work with different types of networks and connections including TCP/IP, WIFI and SOHO.

## **Hardware & Network Troubleshooting**

Learn to solve problems related to various devices and network issues.

## **Security**

Identify security vulnerabilities and learn to protect against it for devices and their network connections.

## **Mobile Devices**

Learn to install & configure laptops, mobile, and other devices connected to the internet.

## **Cloud Computing**

Compare & contrast cloud computing concepts & set up client-side virtualization.

## **Operational Procedures**

Learn best practices for safety, environmental impacts, and communication and professionalism.