

Domain 1

Governance of Enterprise IT (40%)

Governance Framework

- Components of a Governance Framework
- Organizational Structures, Roles, and Responsibilities
- Strategy Development
- Legal and Regulatory Compliance
- Organizational Culture
- Business Ethics

Technology Governance

- Governance Strategy Alignment with Enterprise Objectives
- Strategic Planning Process
- Stakeholder Analysis and Engagement
- Communication and Awareness Strategy
- Enterprise Architecture
- Policies and Standards

Information Governance

- Information Architecture
- Information Asset Lifecycle
- Information Ownership and Stewardship
- Information Classification and Handling

Domain 2

IT Resources (15%)

IT Resource Planning

- Sourcing Strategies
- Resource Capacity Planning
- Acquisition of Resources

IT Resource Optimization

- IT Resource Lifecycle and Asset Management
- Human Resource Competency Assessment and Development
- Management of Contracted Services and Relationships

Domain 3

Benefits Realization (26%)

IT Performance and Oversight

- Performance Management

- Change Management
- Governance Monitoring
- Governance Reporting
- Quality Assurance

Process Development and Improvement

- Management of IT-Enabled Investments
- Business Case Development and Evaluation
- IT Investment Management and Reporting
- Performance Metrics
- Benefit Evaluation Methods

Domain 4

Risk Optimization (19%)

Risk Strategy

- Risk Frameworks and Standards
- Enterprise Risk Management
- Risk Appetite and Risk Tolerance

Risk Management

- IT-Enabled Capabilities, Processes, and Services
- Business Risk, Exposures, and Threats
- Risk Management Lifecycle
- Risk Assessment Methods