

# VMware NSX: Troubleshooting and Operations V6.4

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## Course Details

### Course Outline

#### 1. Course Introduction

- Introduction and course logistics
- Course objectives
- Resources and references
- Learning paths and certifications

#### 2. Troubleshooting Methodology

- Develop a structured troubleshooting approach
- Differentiate between symptoms and root causes
- Identify and isolate problems residing in various areas
- Apply an appropriate methodology and procedure to troubleshooting

#### 3. NSX Troubleshooting and Operational Tools

- Discuss NSX operational requirements
- Use the native NSX tools (such as the central CLI, the NSX dashboard, and Application Rule Manager) to solve various types of problems
- Use vRealize Network Insight to identify and analyze problems
- Use VMware vRealize® Log Insight™ Content Pack for NSX in troubleshooting and operations

#### 4. Troubleshooting and Operating NSX Infrastructure

- Explain the NSX infrastructure and component communications
- Troubleshoot VMware NSX® Manager™ and the management plane
- Troubleshoot VMware NSX® Controller™ and the control plane
- Troubleshoot problems in host preparation

#### 5. Troubleshooting and Operating NSX Logical Switches

- Explain VXLAN and logical switching components
- Verify the VXLAN and logical switch configuration and status
- Identify and troubleshoot common layer 2 configuration errors
- Use the GUI, the CLI, packet capture, traceflow, and other tools to troubleshoot logical switching problems

## **6. Troubleshooting and Operating NSX Logical Routers**

- Describe the NSX logical routing architecture
- Explain routing components, functions, and communications
- Verify logical router configuration settings
- Use packet capture on routers and perform packet walk
- Use the GUI, the CLI, traceflow, and other tools to troubleshoot logical routing problems

## **7. Troubleshooting and Operating NSX Edge Services**

- Verify edge services (such as DHCP and DNS) configuration settings and operational status
- Troubleshoot various types of VPN services (SSL VPN-Plus, L2 VPN, and IPsec VPN)
- Verify the configuration and status of logical load balancers
- Troubleshoot common load-balancing and high availability scenarios

## **8. Troubleshooting and Operating NSX Security Services**

- Discuss the NSX distributed firewall architecture, components, communication channels, and features
- Use the CLI and other tools to troubleshoot the configuration and operations of the NSX distributed firewall and the NSX Edge firewall
- Explain and troubleshoot the Service Composer components and architecture
- Troubleshoot common problems related to Identity Firewall
- Examine Guest Introspection architecture, components, services, and operations
- Verify Guest Introspection deployment configuration and functions, and troubleshoot common problems