

## **Customization in Microsoft Dynamics 365 for Sales & Customer Service (CRM) [81059AE]**

- **Introduction to Customizing Dynamics 365**
- **Introduction to Dynamics 365 Solutions**
- **Entity and Field Customization Basics**
- **Addition Field Customizations**
- **Relationships**
- **Customizing Forms**
- **Business Rules**
- **View and Visualizations**
- **Customizing for Interactive Service Hub**
- **Customization for Mobile**