

# CSF-201 Citrix ShareFile Enterprise Essentials

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## Course Details

### Course Outline

#### 1. Enterprise File Synchronization and Sharing (EFSS) Overview

- Enterprise Document Sharing Use Cases
- Software as a Service (SaaS) and Cloud concepts
- EFSS Legal Basics

#### 2. Architecture

- Control Plane
- Data Storage Options (Azure, Amazon, Enterprise)
- Security (File Encryption, Password Policy, DLP Overview)

#### 3. Administration

- Folder Administration
- Advanced Preferences
- Manual User setup

#### 4. StorageZones

- Components data flow
- Restricted Zones Overview
- Connectors Overview (CIFS, SharePoint)

#### 5. User management

- ShareFile User Management (UMT) Tool
- Security Assertion Markup Language (SAML) Overview
- ShareFile Authentication

#### 6. Endpoint clients

- Windows and XenDesktop and XenApp Client
- Mobile Clients
- Outlook Plug-in

#### 7. User Experience

- Getting Started
- File Management
- Preference Customization

#### 8. Troubleshooting and Management

- Authentication and Access Issues
- Component upgrade
- Component monitoring