## FMP FACILITY MANAGEMENT PROFESSIONAL

**Introduction to Operations and Maintenance Assess Facility Needs** Manage/Oversee Operations and Maintenance of Building, Systems and Equipment Manage/Oversee Occupant Services **Select the Best Resources Measure Operations and Maintenance Performance Introduction to Project Management Define Projects Plan Projects Manage and Oversee Projects Close Projects Finance and Business in the Facility Organization Financial Management of the Facility Organization Procurement in the Facility Organization Contracts in the Facility Organization Plan Strategically** Lead and Manage the Facility Organization Provide Leadership to the Entire Organization