80735: Installation In Microsoft Dynamics CRM 2016

Course Outline

1. Prepare to install Microsoft Dynamics CRM
   a. Plan a deployment
   b. Identify system requirements
   c. Identify related technologies
   d. Identify email processing options
2. Deploy Microsoft Dynamics CRM
   . Install Dynamics CRM
   a. Install Report Authoring Extensions and Reporting Extensions
   b. Install and configure the Email Router
3. Manage Microsoft Dynamics CRM 2016
   . Configure Dynamics CRM
   a. Manage organisations
   b. Redeploy Dynamics CRM
4. Upgrade to Microsoft Dynamics CRM 2016
   . Plan an upgrade
   a. Upgrade to Dynamics CRM 2016
   b. Upgrade related components
5. Install and configure server-side synchronisation
   . Plan for server-side synchronisation
   a. Configure and manage server-side synchronisation
6. Install and configure Microsoft Dynamics CRM for Outlook
   . Prepare to install Dynamics CRM for Outlook
   a. Deploy Dynamics CRM for Outlook
   b. Configure Dynamics CRM for Outlook
7. Manage an Internet-facing deployment
   . Plan authentication
   a. Install and configure an Internet-facing deployment
8. Maintain and troubleshoot a deployment
   . Monitor Microsoft Dynamics CRM

a. Update Microsoft Dynamics CRM