

Introduction to IIBA CCBA® Certification Program

Learning Objectives:

Become familiar with the structure and purpose of the BABOK® v 3.0 Guide. Learn what is business analysis and what a business analyst does.

Topics

- Purpose of the BABOK® v 3.0 Guide
- What is Business Analysis?
- Who is a Business Analyst?
- Structure of the BABOK® v 3.0 Guide

Business Analysis Key Concepts

Learning Objectives:

In this CCBA training course unit, you will learn the key terms and concepts of the Business Analysis Core Concept Model.

Topics

- The Business Analysis Core Concept Model
- Key Terms
- Requirements Classification Schema
- Stakeholders
- Requirements and Designs

Business Analysis Planning and Monitoring

Learning Objectives:

In this unit, you will understand the concepts of Planning and Monitoring in the context of Business Analysis.

Topics

- Plan Business Analysis Approach
- Plan Stakeholder Engagement
- Plan Business Analysis Governance
- Plan Business Analysis Information Management
- Identify Business Analysis Performance Improvements

Elicitation and Collaboration

Learning Objectives:

This unit covers the concepts of elicitation and collaboration and how to efficiently manage stakeholder collaboration.

Topics

- Overview of Elicitation and Collaboration
- Prepare of Elicitation
- Conduct Elicitation
- Confirm Elicitation Results
- Communicate Business Analysis Information
- Manage Stakeholder Collaboration

Requirements Lifecycle Management

Learning Objectives:

In this unit you will learn all about requirements and their lifecycle.

Topics

- Trace Requirements
- Maintain Requirements
- Prioritize Requirements
- Assess Requirements Changes
- Approve Requirements

Strategy Analysis

Learning Objectives:

This unit covers everything you need to know about strategy analysis, from assessment of current strategy to risk and change management.

Topics

- Analyse Current State
- Define Future State
- Assess Risks
- Define Change Strategy

Requirements Analysis and Design Definition

Learning Objectives:

In this unit, you will learn how to analyse requirements to design efficient solutions.

Topics

- Specify and Model Requirements
- Verify Requirements
- Validate Requirements
- Define Requirements Architecture
- Define Design Options
- Analyse Potential Value and Recommend Solution

Solution Evaluation

Learning Objectives:

This unit covers the crucial concepts of evaluating solutions in the context of the business objectives and the limitations of the enterprise.

Topics

- Measure Solution Performance
- Analyse Performance Measures
- Assess Solution Limitations
- Assess Enterprise Limitations

Underlying Competencies

Learning Objectives:

In this unit, you will focus on analytical thinking and problem solving using the soft skills, tools, and technology available to a business analyst.

Topics

- Behavioural Characteristics
- Business Knowledge
- Communication Skills
- Interaction Skills

Techniques

Learning Objectives:

In the penultimate unit of CCBA training course, you will learn all the techniques used in real work scenarios, covering data, business capability, metrics & KPIs, risk management, and a lot more.

Topics

- Data Modelling
- Decision Analysis
- Financial Analysis
- Focus Groups
- Functional Decomposition
- Process Analysis
- Root Cause Analysis
- Scope Modelling

Perspectives

Learning Objectives:

In the final unit, you will learn about business architecture and process management and how to develop competencies in each.

Topics

- Agile
- Business Intelligence
- Information Technology
- Business Architecture
- Business Process Management