

## **Introduction**

### **Learning Objectives**

Learn about IIBA, its objectives, mission and vision, history and more. Explore more about the CBAP Certification, understand the requirements, eligibility, the application process, and exam fee along with the benefits of holding the CBAP certification and the structure of the exam.

### **Topics**

About IIBA

- IIBA Credentials
- The CBAP Certification (requirements and Eligibility Criteria, Application Process, recertification, Exam Content, Benefits etc.)

## **The BABOK Guide v3**

### **Learning Objectives**

Understand what the *BABOK Guide v3* is all about, the way its content is structured and the different sections in the guide.

### **Topics**

- The structure
- Origin and Journey

## **Introduction to Business Analysis**

### **Learning Objectives**

In this module of our CBAP certification, understand the definition of Business Analysis according to the BABOK Guide v3 and several areas of Business Analysis application.

## **Topics**

- What is Business Analysis
- Who is a Business Analyst?
- Business Analysis Core Concept Model
- Business Analysis Perspectives
- Business Analysis Knowledge Areas
- Business Analysis Techniques
- Business Analysis Underlying Competencies
- Requirements Classification
- Requirements and Designs
- Who is a Stakeholder?

## **Business Analysis Planning and Monitoring**

### **Learning Objectives**

Understand the core concept of Planning and Monitoring in this CBAP certification module. Learn the tasks and their corresponding outputs required to plan and coordinate the efforts of business analysts and stakeholders, the Business Analysis Approach task, the inputs, elements, guidelines and tools, techniques used in developing the Business Analysis Approach, the stakeholders the BA collaborate with and the output.

## **Topics**

- Plan Business Analysis Approach
- Plan Stakeholder Engagement Approach
- Plan Business Analysis Governance
- Plan Business Analysis Information Management
- Identify Business Analysis Performance Improvements

## **Elicitation and Collaboration**

## **Learning Objectives**

In this CBAP training module, learn about the tasks that business analysts perform to obtain information from stakeholders, confirm the results and communicate with stakeholders.

## **Topics**

- Prepare for Elicitation
- Conduct Elicitation
- Confirm Elicitation Results
- Communicate Business Analysis Information
- Manage Stakeholder Collaboration

## **Requirements Lifecycle Management**

### **Learning Objectives**

In this CBAP training module, learn about the tasks performed by the business analysts to manage and maintain requirements and design information from inception to retirement.

## **Topics**

- Trace Requirements
- Maintain Requirements
- Prioritize Requirements
- Assess Requirements Changes
- Approve Requirements

## **Strategy Analysis**

### **Learning Objectives**

In this CBAP training module, learn about a business analyst's responsibilities and how to define the future and transition states needed to address the business needs.

## **Topics**

- Analyze Current State
- Define Future State
- Assess Risks
- Define Change Strategy

## **Requirements Analysis and Design Definition**

### **Learning Objectives**

In this module of our CBAP course, understand the tasks business analysts perform to structure and organize requirements, specify and model, verify and validate the information and decide on the best solution to meet business needs.

## **Topics**

- Specify and model Requirements.
- Verify Requirements
- Validate requirements.
- Define requirements Architecture.
- Define Design Options
- Analyze Potential Value and recommend Solution.

## **Solution Evaluation**

### **Learning Objectives**

In this module of our CBAP course, understand the tasks a business analyst performs to assess the performance of and value delivered by a solution in use in the enterprise and recommend removal of barriers or constraints that prevent the full realization of the value.

## **Topics**

- Measure Solution Performance
- Analyze Performance measures.
- Assess Solution Limitations
- Assess Enterprise Limitations
- Recommend Actions to Increase Value

## **The Agile Perspectives**

### **Learning Objectives**

In this module of our CBAP course, understand the unique characteristics of business analysis when practiced in the context of agile environments along with the scope of change the Business Analyst engage in when working in an Agile environment, including the breadth of change, depth of change, value and solution delivered, the approach to delivery and major assumptions along with the change sponsor, change targets and agents, the BA proposition and outcome.

## **Topics**

- Change Scope
- Business Analysis Scope
- Approach and Techniques
- Underlying Competencies
- Impact on Knowledge Areas

## **Business Intelligence Perspectives**

## **Learning Objectives**

This CBAP certification training module helps you understand the unique characteristics of the BA function when practiced in the context of data transformation, integration and enhancement.

## **Topics**

- Change Scope
- Business Analysis Scope
- Methodologies and Approach
- Underlying Competencies
- Impact on Knowledge Areas

## **Information Technology Perspective**

### **Learning Objectives**

This CBAP certification training module helps you understand the characteristics of business analysis when undertaken from the point view of the impact of the change on Information Technology Systems.

## **Topics**

- Change Scope
- Business Analysis Scope
- Methodology
- Underlying Competencies
- Impact on Knowledge Areas

## **Business Architecture Perspective**

### **Learning Objectives**

Through this CBAP online training module, understand the unique characteristics of BA when practiced in the context of business architecture.

## **Topics**

- Change Scope
- Business Analysis Scope
- Reference Models and Techniques
- Underlying Competencies
- Impact on Knowledge Areas

## **Business Process Management Perspective**

### **Learning Objectives**

Through this CBAP online training module, understand the unique characteristics of the BA when practiced in the context of developing and improving business processes, the scope of change the Business Analyst engage in when working in business process management perspective, including the breadth of change, depth of change, value and solution delivered, the delivery approach and major assumptions.

## **Topics**

- Change Scope
- Business Analysis Scope
- Frameworks, Methodologies and Approach
- Underlying Competencies
- Impact on Knowledge Areas

## **Underlying Competencies**

### **Learning Objectives**

This module of our CBAP certification course helps you understand the Core skills included in Analytical Thinking and Problem-Solving Competencies, Behavioral Characteristics Competency, Business Knowledge Competency, Communications Competency, Interaction Skills Competency and Tools and Technology Competencies along with their purposes, Definition and Usage.

## **Topics**

- Analytical Thinking and Problem Solving
- Behavioral Characteristics
- Business Knowledge
- Communication Skills
- Interaction Skills
- Tools and Technology Skills