

BILLING AND INVOICING

- Rate structure → Rate types and rate categories → Prices → Billing schemas → Rate determination
- Billing process → Functions (including periodic and period-end billing) → Simulation → Outsourcing → Reversal → Manual billing
- Invoicing → Bill print-out → Budget billing plan → Reversal
- Business Process Exception Management (BPEM)
- Discounts and surcharges
- Special billing features
- Customizing functions